

Verify with Confirmation of Payee Terms & Conditions

Effective date: 2 June 2025

“Confirmation of Payee Service” means the service which enables you to confirm the account name of the BSB and account number to which you want to make a payment.

6.9 Confirmation of Payee

6.9.1 Confirmation of Payee

The Confirmation of Payee service allows you to confirm the account name of the BSB and account number you want to make a payment to.

6.9.2 Conducting a Confirmation of Payee Lookup

For a payment using a BSB and account number, it is your responsibility to ensure the BSB and account number you want to pay to is correct. The Confirmation of Payee Service may provide you with a view on the likelihood that the account name you enter matches the account. If the Confirmation of Payee Service response indicates that the details do not look right, you should check the account details with the intended recipient before proceeding with the payment.

You must not misuse the Confirmation of Payee Service in breach of these terms and conditions. We may limit or suspend your use if we believe it is reasonably necessary to protect you or us from possible fraudulent activity, scams or other activities that might cause you or us to lose money.